

IPC SMMS Sector Scorecard 2020

SMMS participants 19 Year of data 2019

Participating postal organisations An Post, Austrian Post, Australian Postal Corp, bpost, Correos, CTT Portugal Post, Deutsche Post DHL Group, Le Groupe La Poste, New Zealand Post Group, POST Luxembourg, Poste Italiane, Posten Norge, Posti, PostNL, PostNord, Royal Mail Group Plc, South African Post Office, Swiss Post, United States Postal Service

Postal volumes 224,000 million **Building area** 52,687,000 (m2) **No. of Employees** 1,372,000 FTE **No. of vehicles** 591,000

The Sustainability Measurement and Management System (SMMS) was launched in 2019 to address the sustainability goals of the postal sector. It expands on the EMMS, which focused on carbon emissions. Sustainability Management Proficiency (SMP) is measured through a 150+ question survey assessing Strategy & Policy, Embedding, Measurement & Evaluation and Disclosure & Reporting across seven Focus Areas: Health & Safety (H&S), Learning & Development (L&D), Resource Efficiency, Climate Change, Air Quality, Circular Economy and Sustainable Procurement (SP). H&S, L&D and SP are assessed qualitatively only. All data refers to the calendar year 2019, excludes Express and Logistics services and is assured by PriceWaterhouseCoopers. Historic performance is displayed where available.

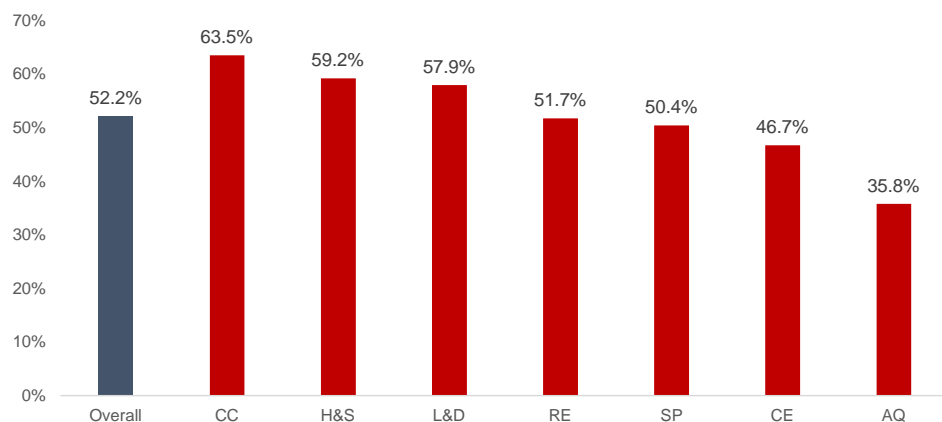
SUSTAINABILITY MANAGEMENT PROFICIENCY (SMP)

SUMMARY		
2019 Results	Group	
OVERALL SMP SCORE	52.2%	
Climate change	CC	63.5%
Health and safety	H&S	59.2%
Learning and development	L&D	57.9%
Resource efficiency	RE	51.7%
Sustainable procurement	SP	50.4%
Circular economy	CE	46.7%
Air quality	AQ	35.8%

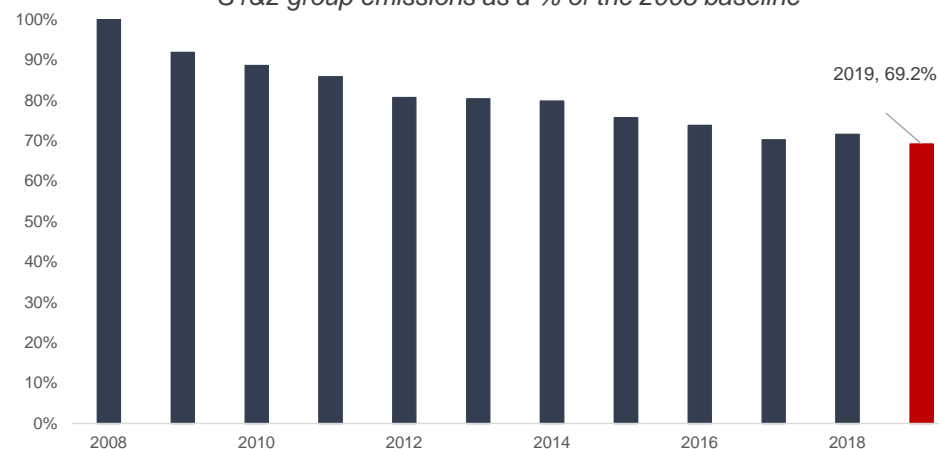
SUSTAINABILITY PERFORMANCE INDICATORS (SPI)

SUMMARY	
2019 Results	Group
Scope 1&2 emissions reduction on baseline	30.8%
Letter mail delivery efficiency (g CO2/ item)	40.1
Parcel delivery efficiency (g CO2/ item)	496.2
Renewable electricity used in buildings	30.7%
Alternative fuel vehicles in fleet	22.2%
Electric vehicles in fleet	14.7%
Proportion waste recycled and reused (non-hazardous)	46.5%

Group SMP Focus Area and Overall Scores



S1&2 group emissions as a % of the 2008 baseline

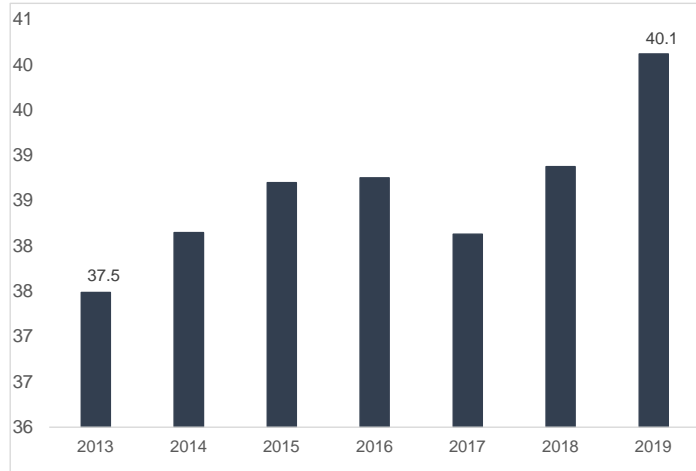


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Delivery Efficiency, emissions per item (g CO2)

Climate Change

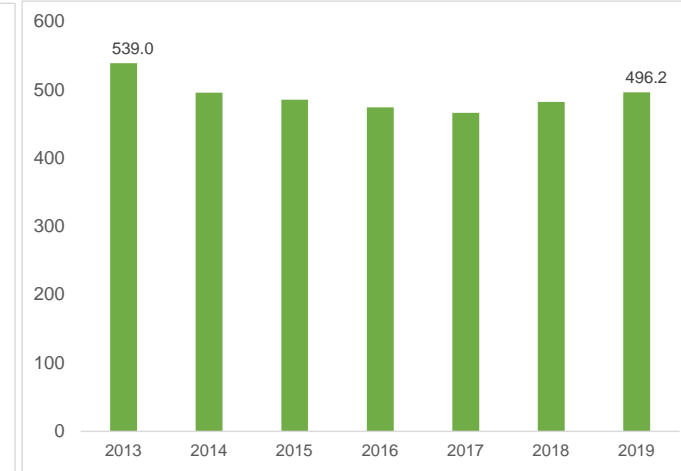
Mail



Delivery Efficiency, emissions per item (g CO2)

Climate Change

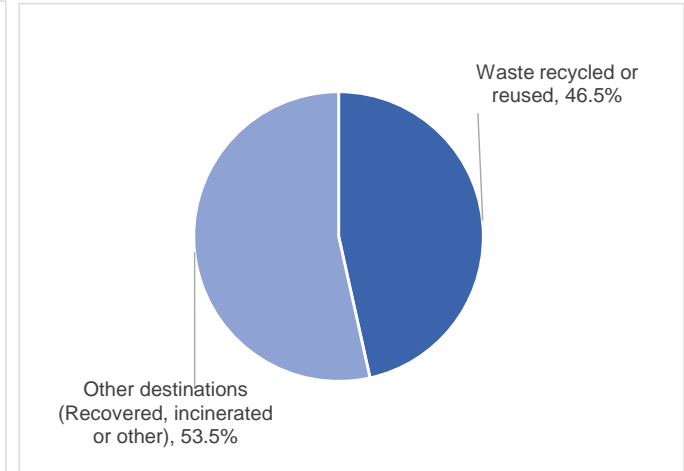
Parcel



Group waste by destination (%)

Circular Economy

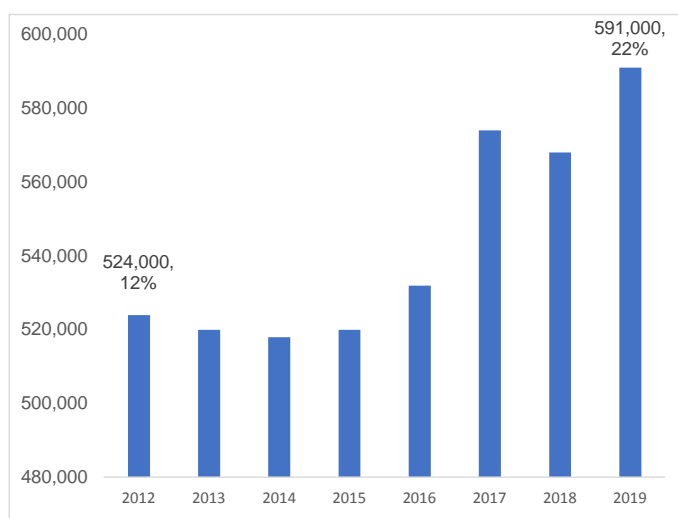
Total



Alternative fuel vehicles in fleet (%)

Resource Efficiency

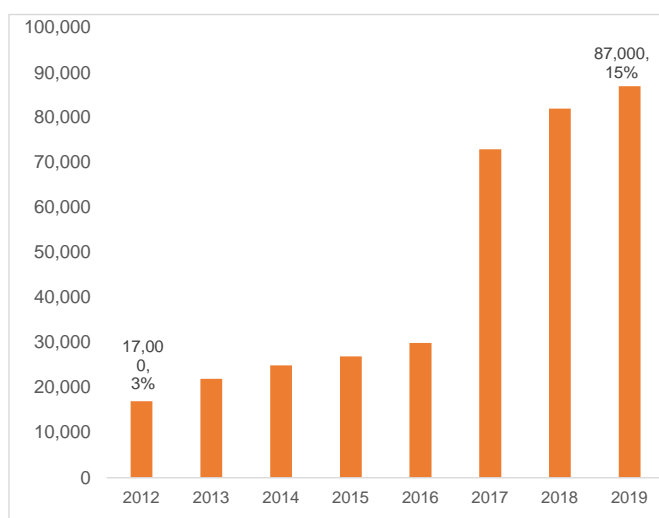
Total



Electric vehicles in fleet (%)

Resource Efficiency

Total



Renewable electricity used in buildings (%)

Resource Efficiency

Total

